

**BOARD OF COUNTY COMMISSIONERS**

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***Butler County***  
***Area Agency on Aging***

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**Do Not Call List/Unsolicited Mail**

**The Federal Trade Commission and Commonwealth of Pennsylvania have a “Do Not Call List”**

Stop unwanted telemarketing calls

Valid for FIVE years

Home and Cell phones are eligible

FREE and EASY enrollment

After registration, telemarketers have 30 days to remove your name and number

**How to Register**

**By Phone:** You must call one of the phone numbers with whom you wish to register

**National Do Not Call Registry: 1-888-382-1222**

**PA State Registry: 1-888-777-3406**

**By Internet:**

**National:** [www.donotcall.gov](http://www.donotcall.gov)

**Pennsylvania:** [http://www.ims-dm.com/cgi/dnclist\\_form.php](http://www.ims-dm.com/cgi/dnclist_form.php)

You can also access information at [www.fcc.gov](http://www.fcc.gov) or [www.state.pa.us](http://www.state.pa.us)

**You can take your number off the list anytime you want by calling 1-888-382-1222**

**Are there any exceptions?**

Yes, calls made to you on behalf of tax-exempt charitable organizations, veteran’s organizations, political candidates, existing debt, contract or payment issues, or if you have given permission or have an established business relationship with the company. All of these examples are exempt from the “Do Not Call” regulations.

***Unsolicited Mail, Telemarketing and Email:***

*Where to go to “Just Say No”*

Tired of having your mailbox crammed with unsolicited mail, including preapproved credit card applications? Fed up with getting telemarketing calls just as you’re sitting down to dinner? Fuming that your email inbox is chock-full of unsolicited advertising? The good news is that you can cut down on the number of unsolicited mailings, calls and emails you receive by learning where to go to “just say no.”

*Updated January 2020*

## Consumer Reporting Companies

If you decide that you don't want to receive prescreened offers of credit cards and insurance, you have two choices: You can opt out of receiving them for five years or opt out of receiving them permanently.

**To opt out for five years:** Call toll-free 1-888-567-8688 or visit [www.optoutprescreen.com](http://www.optoutprescreen.com). The phone number and website are operated by the major consumer reporting companies.

**To opt out permanently:** You may begin the permanent Opt-Out process online at [www.optoutprescreen.com](http://www.optoutprescreen.com). To complete your request, you must return the signed Permanent Opt-Out Election Form, which will be provided after you initiate your online request.

When you call or visit the website, you'll be asked to provide certain personal information, including your home telephone number, name, Social Security number, and date of birth. The information you provide is confidential and will be used only to process your request to opt out.

If you don't have access to the internet, you may send a written request to permanently opt out to each of the major consumer reporting companies. Make sure your request includes your home telephone number, name, Social Security number and date of birth.

Experian Opt Out  
P.O. Box 919  
Allen, TX 75013

Innovis Consumer Assistance  
P.O. Box 495  
Pittsburgh, PA 15230

TransUnion  
Name Removal  
P.O. Box 505  
Woodlyn, PA 19094

Equifax, Inc.  
Options  
P.O. Box 740123  
Atlanta, GA 30374

## Mail

The Direct Marketing Association's (DMA) Mail Preference Services (MPS) lets you opt out of receiving unsolicited commercial mail from many national companies for five years. When you register with this service, your name will be put on a "delete" file and made available to direct-mail marketers and organizations. This will reduce most of your unsolicited mail. However, your registration will not stop mailings from organizations that do not use the DMA's Mail Preference Service. To register with DMA's Mail Preference Service, go to [www.dmachoice.org](http://www.dmachoice.org), or mail your request with a \$1 processing fee to:

DMA Choice  
Direct Marketing Association  
P.O. Box 643  
Carmel, NY 10512

## Email

The DMA also has Email Preference Service (eMPS) to help you reduce unsolicited commercial emails. To opt out of receiving unsolicited commercial email from DMA members, visit [www.dmachoice.org](http://www.dmachoice.org). Registration is free and valid for six years.

## Department of Motor Vehicles

The Drivers Privacy Protection Act allows states to distribute personal information only to law enforcement officials, courts, government agencies, private investigators, insurance underwriters, and similar businesses – but not for direct marketing and other uses.

The FTC works to prevent fraudulent, deceptive and unfair business practices in the marketplace and to provide information to help consumer's spot stop and avoid them. To file a complaint or get free information on consumer issues, visit [ftc.gov](http://ftc.gov) or call toll-free, 1-877-382-4357; TTY 1-866-653-4261